

INSTALLATION INSTRUCTIONS

WALLCOVERINGS: WILLOW

Important Notice About Materials

- Do not attempt to cut or install this material until you have read the instructions below in full.
- All rolls must have the same production dye lot number. Hang in sequence as cut from roll starting with the highest first.

Prior to Installation

- Examine each roll to be sure the product is what was ordered. Each roll should be rolled out so colour and shading can be examined to your satisfaction.
- Product claims will not be considered on cut or installed material after (3) three panels have been hung.
- There are often slight irregularities in the natural fibres of WILLOW. This variation is a natural characteristic of this product and is not considered a defect. Seams may be obvious upon installation.
- If working around switch plates, please turn off electricity.


Wall Preparation

1. Proper surface preparation is key. It is recommended to hang product on new plasterboard.
2. If new plasterboard is not available, strip wall of any existing wallcoverings, and remove any loose or flaking paint. Fill any cracks with packing compound and sand any bumps for mirror smooth finish to prevent imperfections from telegraphing through material.
3. Clean wall and remove any dirt, grease, or soap. Materials will not adhere if not properly cleaned.
4. Monitor wall moisture levels. A wall that is not properly prepared or that has too much moisture content may not be conducive to proper adhesion.
5. Apply a pigmented acrylic wallcovering specific primer and allow to dry.

Important Notes for Application

- We recommend a non-strippable water-based, heavy duty pre-mixed, clear wallcovering adhesive to be used. Do not dilute the adhesive.
- Apply paste to backing of material using and an adhesive roller to ensure even application. Do not use a pasting machine and avoid excessive soaking of material
- Take care not to get adhesive on face of material. Adhesive is very difficult to clean and almost impossible to remove after it is dry, without damaging the wallcovering face. Dried adhesive on the face may cause a hazy appearance.
- Installation location must be climate controlled. Booking varies with backing and climate. Take into consideration the humidity and temperature of your workspace when hanging all materials. Booking times generally vary between 8-15 minutes depending on the material and installation climate.
- Carefully inspect the installation after applying three strips before proceeding. If, at any time during the installation, a discrepancy occurs, stop. Contact the designer or Instyle before proceeding.

Hanging and Trimming of Materials

- WILLOW is factory trimmed; however, you can trim this item down if needed utilising an overlap and double cut method using a fresh blade and straight edge for each cut. A dull blade may result in fraying and unsightly seams. Do not score wall as this will result in seam separation
- WILLOW is recommended to be reverse hung in order to minimise shading. 
- Hang in sequence as cut from the roll including short drops around windows, doors and other obstructions on the wall. Paste and hang one strip at a time.
- All seams should be taped using only low adhesive tape (safe release tape), such as 3M Blue tape to keep the seam surface clean.
- Use a soft bristle brush and wooden or padded roller to carefully apply wallcovering to wall. Do not use a metal knife or stiff sweep. Avoid overworking seams to prevent damage to edges.
- WILLOW can be wrapped around a corner; however excessive wear may occur on the corner. Material will soften once adhesive is applied to the backing. When wrapping an external corner be sure to wrap corner by at least 15cm. do not pull material too taught or it may pull away from the wall.

CARE AND MAINTENANCE INSTRUCTIONS

NON-VINYL WALLCOVERINGS: WILLOW

Cleaning

- General maintenance can be achieved with periodic dusting or vacuuming of wallcovering. We recommend when vacuuming that you only use a soft brush attachment to avoid damaging the material. We do not recommend the use of dusting sprays as these chemicals may alter the colour of the goods.

Marks and Stains

When cleaning marks and stains, we recommend you test on a sample or inconspicuous portion of the wallcovering before proceeding to be sure that there will not be an adverse effect on finish, colour or gloss. We recommend you follow the bullet points listed below for the removal of ordinary dirt and marks.

- Use a mild soap and warm water solution. Avoid all solvent based cleaners.
- Only use soft or natural sponges, an abrasive sponge can damage wallcovering.
- Use a very conservative application, as soaking wallcovering as this may damage material. It is recommended you ring out your sponge prior to cleaning to ensure it is damp but not wet.
- Due to the delicate nature of certain finishes, care should be taken to not cause wear to the surface. Always use a blotting action rather than a rubbing or scrubbing motion to avoid abrasion.
- More care should be taken in cleaning dark colours due to the possibility of causing 'light marks'.
- After cleaning a light wipe with a clean sponge dampened with clean water is recommended to remove any soap residue. Again avoid over wetting the wallcovering.
- Dry immediately with soft, lint-free cloth or towel.